

“With a Little Help from My Friends”

**Technology and Hands-on Assistance
Support Family Caregivers
Across the Lifespan**

***16th Annual National Lifespan Respite Conference,
October 2014***

Contact Information

- David Besst, Caregiver Programs Specialist,
Arizona Department of Economic Security,
dbesst@azdes.gov, 602-542-6431
- Amy Nazaire, Project Director, Massachusetts
Lifespan Respite Project
amy.nazaire@state.ma.us, 978-774-5000 x386
- Elenore Parker, President and Co-founder,
Rewarding Work Resources,
eparker@rewardingwork.org, 866-212-9675
- Jeffrey Keilson, Co-founder,
Rewarding Work Resources,
jkeilson@advocatesinc.org, 508 628-6662

Learning Objectives

- Understand how technology can help families find qualified respite workers
- Discover strategies that MA and AZ used in developing directories
- Learn how an online directory and a broad coalition of diverse organizations can strengthen and enhance the delivery of quality respite for family caregivers
- Learn how a directory can be adapted to the specific needs of your state

The Rise of the “eCaregiver”: How Technologies Can Support Family Caregiving

David Besst

Caregiver Support Specialist

Arizona Division of Aging and Adult Services



Lifespan Respite Program



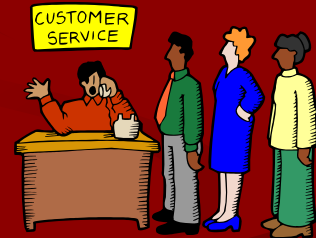
- State passed law in 2007
- Arizona Caregiver Coalition
- Original LRP grant from 2009 - 2012
 - “Give Caregivers a Hand!” awareness campaign
 - Caregiver Resource Line (CRL)
 - Caregiver Assessment Tool (CAT)



Caregiver Resource Line



- Volunteer based Hotline
- Answered live during business hours
- After hours calls recorded and returned in 1-2 days (3 referrals)
- Staff trained and coordinated by grant funded worker (will be ACC



Caregiver Resource Line

AZ Caregiver.org



- Currently averages 10 -15 calls a day
- Serves as the “caregiver specific” component of AZ Links, Arizona’s ADRC
- Total of 12 volunteers currently trained as “Caregiver Advocates”



Aging Network Software



- Development of new statewide Aging Network data system with coordinated I&R module
- Allows CRL workers to serve caregivers on behalf of AAAs and other AZ Links partners
- Web-based system encourages collaboration through sharing of resources and data
- Tracks follow-up of I&R contacts and referrals made through the system



New Resource Database



- Taxonomy-based online resource database
 - Linked to I&R tool for AAAs integrated with client data tool
 - Accessible to public via www.azlinks.gov
 - Allows CRL workers to serve caregivers
 - Tool for DDD support coordinators
 - Potential use by other programs, including Vocational Rehabilitation, State Talking Books Library, Community Action Programs



2012 Lifespan Respite Grant Integration and Sustainability

- Major deliverables include:
 - Develop and implement Respite Voucher Program
 - Addresses need for participant-directed services
 - Helps overcome cultural barriers and provider issues in rural areas
 - Streamlines access to respite services
 - Respite Locator with Rewarding Work
 - Online resource to help families connect with respite providers
 - Promotes workforce development in support of family



Online Respite Locator

AZ Caregiver.org

Rewarding Work

- Registry with Rewarding Work
 - Primarily for respite services (voucher and other)
 - DCW workforce development
 - DDD independent providers
 - VD-HCBS
- Each caregiver receiving a respite voucher gets a code to use the Arizona Respite Locator



Rewarding Work



Rewarding Work - Massachusetts Respite Directory

www.massrespitedirectory.org

A project funded by the
Massachusetts Department of
Developmental Services and the
Massachusetts Lifespan Respite
Coalition

- Idea for the directory dates back to 2011 when DDS held statewide family forums and issued a report on family support needs
- Two of the issues most frequently voiced by families of people with ID were the need for respite and the difficulty in finding qualified staff to provide this support

Rewarding Work



- Idea of an online respite directory was also being considered by the Massachusetts Lifespan Respite Coalition (MLRC)
- MLRC:
 - Funded by ACL starting in 2010 and currently funded through 2017
 - Goal of the MLRC is to enhance information about and availability of respite to ALL populations regardless of age or disability

Rewarding Work



- Rewarding Work is an active member of the Lifespan Respite program both in Massachusetts and nationally, so it made sense to partner with them
- Rewarding Work already operates the Massachusetts PCA Directory, and has similar directories in 6 other states, including Respite Directories in 2 states with another in development
- DDS funding was combined with Lifespan Respite grant funding to develop the directory

Rewarding Work



Our vision for the Massachusetts Respite Directory

- Any family caregiver (or individual) looking for a respite/in-home staff person can use the directory, regardless of disability or agency affiliation
- Non-DDS families or individuals will have to pay a small subscription fee
- DDS families or individuals will be able to access the directory for free

The logo for "Rewarding Work" features the text in a white, sans-serif font on a dark blue rectangular background.

Role of DDS Family Support Centers – what it is

- Share access code with families
- Distribute Family and Worker Brochures whenever possible
- Help spread the word about the directory
- When possible, help families, particularly those without computer access, to use the directory

Role of Family Support Centers – what it isn't

- Like other self-directed resources, families need to be able to be self-sufficient in using the directory
- We do not expect FS Centers to get involved in the hiring or supervision of workers
- There is a wealth of information on the Massachusetts Respite Directory site to help walk families through how to interview, screen, hire, train and supervise respite and other in-home workers

Rewarding Work



Next Steps

- Follow up meetings with DDS family support centers across MA
- Implementation Group to help guide initial rollout of the directory
- Outreach to other state agencies to discuss collaboration
- MLRC considering offering subscriptions to families not served by DDS or other agencies

Who is Rewarding Work?

- Non profit corporation founded in 2004
- Rewarding Work Resources created and manages the online matching services directory, RewardingWork.org
- RewardingWork.org currently operates in seven states

Mission

The mission of Rewarding Work is to connect:

- **We connect elders, people with disabilities, and their families to respite, PCAs and other direct care workers.**
- **We connect workers with employers.**
- **We connect consumers and workers to information that is important to them**

What is Rewarding Work?

- A Web-based self-directed directory
- Assists people with disabilities, elders, and families in connecting with respite and other direct care workers
- Comprehensive information about candidates
- Directory is modified to suit the needs of individual states

What else?

- Means for collaborating across disability and elder communities
- Call center available 24/7
- Outreach to existing and potential workers
- Extensive customer services to employers and workers
- Balance between a national platform and individual state requirements

Funding sources

- State appropriation
- Federal grants
- Foundation grants
- Paid subscriptions
- Managed care organizations
- Rehab hospitals
- Community agencies

Recruiting workers

- Word of mouth of workers
- Families
- Website
- Online marketing
- Brochures and posters
- Partner agencies
- Community resources
- Training workers

Benefits of dynamic database

- Database updated daily
- New prospects added everyday
- Search by specific need
 - Geography (zip code search)
 - Experience and education
 - Access to transportation
 - Respite workers

Other features

- States have own application questions
- States have own landing page
- Consumers or workers can go directly to state page or access thru Rewarding Work
- New Respite Resources Tab: VT, MA, AZ, NH
- Useful information for consumers and workers
- Job posting feature
- Automated e-mails to workers

Partners/Stakeholders

- ADRCs
- Lifespan Respite Coalitions
- Caregiver Coalitions
- State Agencies (Health and Human Services, Developmental Services, Elder Affairs)
- Area Agencies on Aging
- Medicaid
- Centers for Independent Living (CIL)
- Managed Care Entities
- Hospitals
- Community based organizations

Collaboration



Using a Web-based Directory

Rewarding Work

[Home](#)[About Rewarding Work](#)[Worker Resources](#)[State Resources](#)[Respite Resources](#)

Find the right person to provide support for you or your loved ones

If you or family members of any age (child to elder) need to hire someone to provide support in your home, you've come to the right place.

Rewarding Work has up-to-date information on thousands of experienced people who are ready to work for you.

Start by choosing where you live:

- Choose State - ▾

Go

Looking to hire someone?



Rewarding Work helps elders and people with disabilities receive the supports they need to lead independent, full and rewarding lives.

[Register and hire someone today »](#)

Want a rewarding job helping others?



Apply for jobs working directly for individuals needing assistance with personal care or daily activities. [Learn more.](#)

[Apply now for a job! »](#)

Already a member? Login

* Indicates a required field

Username *:

Password *:

Login

[Forgot password?](#)

How it Works!

To ensure security everyone needs to register

- Register (use of access code)
- Log-in
- Applicant Search – Preliminary
- Applicant Search – Advanced
- Save Search Criteria
- Sort Applicants
- View Applicants
- Contact Applicants

Agency responsibilities

Contact PCM agencies

- Non MassHealth PCA users
- Your responsibilities
- Helpful resources
- Frequently asked questions
- Newsroom

Already a member? Login

* Indicates a required field

Username *:

Password *:

Login [Forgot password?](#)

View jobs available NOW!

See specific job openings posted by consumers who are looking for PCAs and Direct Care Workers like you!

[See available jobs here.](#)

The directory will enable PCA users in Massachusetts to receive the support they need to live independently.

You can get names, contact information, and availability of PCAs for full- or part-time work, review their experience, and learn if they are available to work mornings, days, evenings, or weekends.

[Click to find out how it works.](#) **IMPORTANT! NOW You will only need to enter your MassHealth number once.**

[Click here for Tips on using the Mass. PCA Directory.](#)

If you do NOT receive PCA services from MassHealth, [click here](#).

Looking to hire someone?



and rewarding lives.

Rewarding Work helps elders and people with disabilities receive the supports they need to lead independent, full

[Register and hire someone today »](#)

Want a rewarding job helping others?



activities. [Learn more.](#)

Apply for jobs working directly for individuals needing assistance with personal care or daily

[Apply now for a job! »](#)

Already a member? Login

* Indicates a required field

Username *:

Password *:

[Forgot password?](#)

Post your job listing now

Post an opening on our job board and Rewarding Work will forward applicants to you.

[Learn more.](#)

Register to find and hire the worker you need

To ensure security, you must register in order to view the complete list of workers available in our database.

Complete and submit the form below. After you click "Submit," you will receive a password by email. You will use this password to log onto the website for the first time. It is recommended that you change the password at this time to one of your own choosing.

Once your registration is confirmed you may start searching the Rewarding Work PC database immediately. Simply log in using your username (email) and password.

* Required Fields

☐ I have read and agree to the [Terms and Conditions](#) of Services with regard to establishing an account.

[What are you doing with my information?](#)

Establish an account

* Indicates a required field

Date

10/5/2014

First Name *

Last Name *

View the list of candidates on Applicant Search

- Enter your zip code
- From pull-down menu, enter from 1 to 50 miles
- Select choices that match your needs
- Click Search Now to view results
- Most recent names are on top
- Candidates update applications to remain active

Welcome Elenore!

Choose state

- Choose State - ▼

Go

► View account information

► View subscription history

► Your saved search

► Logout

Post your job listing now

Post an opening on our job board and Rewarding Work will forward applicants to you.

[Learn more.](#)

Search our applicants

Welcome to employers seeking to hire Personal Care Assistants and other Direct Support Workers!

IMPORTANT DISCLAIMER!

Rewarding Work has NOT SCREENED workers in the directory nor have we conducted background checks. It is your responsibility as an employer to verify the background of the people you hire. Please review your responsibilities as an employer under [Tips for hiring](#).

If you accept these responsibilities and would like to conduct a search of our applicants, [please continue](#).

You can search for applicants a number of ways:

1. Do a preliminary search by zip code and distance from your home, and/or
2. Scroll down to search by state, shift, and other criteria selected from specific drop down menus.
3. If your search generates a long list of candidates, narrow your criteria using keywords or the Advanced Search tool.
4. If your search generates a small number of candidates, expand your list by using fewer keywords or selection criteria.

Please choose your search criteria.

Zip Code:

02446

Distance from Zip Code:

10 miles



Search Now

State:

- ☐ Arizona
- ☐ Connecticut
- ☒ Massachusetts
- ☐ New Hampshire
- ☐ New Jersey
- ☐ Rhode Island
- ☐ Vermont

Applicant is interested in providing respite.

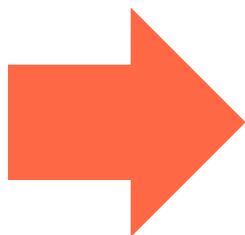
- ☒ Yes
- ☐ No

Applicant prefers working with *

- ☒ Adults
- ☐ Elders
- ☐ Children

Applicant is available to work: *

- ☒ Days
- ☐ Evenings
- ☐ Early Mornings





To begin your search again; click on "New Search".
Click on "View" in order to see all information about applicant.

[Sort results by changing columns »](#)

Showing **1** through **25** of **27** results

« [Previous](#) | Page **1** of 1 | [Next](#) » Go to page: | items per page

Name	City	State	Zip	Last Modified Date ▼		
Markiesha Meyers	Somerville	MA	02145	10/6/2014	View	 NE
KIM TRAN	S BOSTON	MA	02127	10/6/2014	View	 NE
carolina andrade	brookline	MA	02446	10/5/2014	View	 NE
javon branch	Dorchester	MA	02124	10/4/2014	View	 NE
Sharon Valentine	Mattapan	MA	02126	10/4/2014	View	
Solome Kabuye	Watertown	MA	02472	10/3/2014	View	
Kimberly MacAulay	Quincy	MA	02169	10/3/2014	View	
Kendra Taylor	Roslindale	MA	02131	10/2/2014	View	
Carlenis Bello	Dedham	MA	02026	10/2/2014	View	 NE
Ayesha Butler	roxbury	MA	02119	10/2/2014	View	 NE
betty mbangwana	weymouth	MA	02169	10/1/2014	View	 NE
Elaine Boyd	Mattapan	MA	02126	10/1/2014	View	 NE
bola ayeni	brighton	MA	02135	10/1/2014	View	 NE
tisheya sawyer	dorchester	MA	02124	10/1/2014	View	 NE
Lynda Giardina	Winthrop	MA	02152	9/30/2014	View	 NE
shineekqua walker	boston	MA	02121	9/29/2014	View	 NE
ELIZABETH CARDONA	JAMACA PLAIN	MA	02130	9/29/2014	View	 NE
AMANDA WARE	MATTAPAN	MA	02126	9/29/2014	View	 NE
Donna Parcellin	Revere	MA	02151	9/27/2014	View	

Save your search

- Save your current search criteria
- Name your search to identify it
- Return later to view new candidates who match your criteria
- See your criteria at any time

[See your current search criteria »](#)

Zip: 02446 **Distance:** 10 miles

Work in State: MA

Are you interested in working as a respite provider to give a family a break? Yes

Do you prefer working with? (Check all that apply) Adults

Are you available to work: (Check all that apply) Days

Save your search:

Enter a name for the saved search:

Refine Search With Additional Keywords:

[\[New Search\]](#) [\[Tips on Searching \]](#)

[Advanced Search »](#)

You can sort on the following fields or select new fields.

You may choose additional fields to limit your search even further. Click "Sort results by changing columns".

To begin your search again; click on "New Search".

Click on "View" in order to see all information about applicant.

[Sort results by changing columns »](#)

Showing **1** through **25** of **25** results

[« Previous](#) | Page **1** of 1 | [Next »](#)

Go to page: | items per page

Name	City	State	Zip	Last Modified Date ▼		
javon branch	Dorchester	MA	02124	10/4/2014	View	 NEW

Sort Results

- Change the “look” of your selection
- Check up to 3 columns, such as email address, Experience, and Certification
- Click on Update Column Options
- See quick overview of your choices

Refine Search With Additional Keywords:[\[New Search\]](#) [\[Tips on Searching \]](#)**[Advanced Search »](#)**

You can sort on the following fields or select new fields.

You may choose additional fields to limit your search even further. Click "Sort results by changing columns".

To begin your search again; click on "New Search".

Click on "View" in order to see all information about applicant.

[Sort results by changing columns »](#)

Showing **1** through **25** of **25** results

[« Previous](#) | Page **1** of 1 | [Next »](#)

Go to page: | items per page

Name	Applicant's email address.	Applicant's work experience:	Applicant's special skills, training or valid certification, such as CPR, First Aid or medication administration	Last Modified Date ▼		
javon branch	javon26crazyj@yahoo.com			10/4/2014	View	 NE
Sharon Valentine	sharonvalentine43@yahoo.com	I work as PCA Wellesley Ma,2004 and 2012 Quincy Ma, also 2013 Roslindale Ma, and	CPR certified and First Aid certified Also in the process getting Map	10/4/2014	View	

View

- View candidate's complete application
- Contact people who meet your specific needs
- Contact by email or phone
- Read “Useful Tips” before hiring
- Call Toll-free 1-866-212-WORK (9675) if you need additional help

Applicant is 18 years old or over. *	Yes
Are you legally able to work in the US? *	Yes
Applicant is willing to have a criminal background check performed at the time of a job offer. *	Yes
Applicant is willing to work for an individual who is a recipient of MassHealth benefits. (MassHealth pays \$13.38/hour for PCAs) *	Yes
Applicant is interested in providing respite.	Yes
Applicant is interested in providing overnight respite in your home.	Yes
Applicant is interested in providing overnight respite in the family's home.	Yes
What is the minimum hourly rate of pay applicant wants to provide respite.	13.00
Applicant uses TTY service?	No
Applicant uses a Videophone for communication with people who are deaf	No
If yes, please provide IP address	
Applicant is looking for:	Full time, part time, or both

Applicant prefers working with	Adults, Elders, Children
Applicant is available to work:	Days, Evenings, Early Mornings, Overnights, Weekends
Applicant is willing to work as a back-up PCA worker.	Yes
Applicant is willing to be called in an emergency.	Yes
Applicant is interested in occasional overnight travel out of state.	No
Applicant has experience working with individuals who have the following primary disabilities or diseases.	ALS (Amyotrophic Lateral Sclerosis) , Alzheimer's disease and related dementia, Amputation, Arthrogryposis, Autism, Brain Injury, Cerebral Palsy, Developmental disabilities, Diabetes, Heart disorders, Mitochondrial disease, Multiple Sclerosis, Osteogenesis Imperfecta, Parkinson's disease, Post Polio syndrome, Spinal Cord injury, Stroke, Other
Applicant describes experience with specific disease or disability.	i have a 7 years of experience, have taken care of the partially blind,deaf,stroke patient,diabetic,parkisons,and many more patients. experience with the catheter,oxygen,colostomy bag,and both bed and wheel chair bound patients
When can applicant start?	Immediately
Applicant wishes to work for an agency and work with small groups	No

Resources on Rewarding Work

- Instructions for use
- Helpful resources for each state
- Tips for hiring staff
- Information can be modified for specific respite use
- Job posting by employers



Welcome Elenore!

Choose state

- Choose State - ▾

Go

► Arizona

► Connecticut

► **Massachusetts**

● Full search of applicants

● MassHealth PCA program

● **Respite services**

Services and fees

● Your responsibilities

● Helpful Massachusetts resources

● Frequently asked questions

● Newsroom

► New Hampshire

► New Jersey

► Rhode Island

► Vermont

Member Navigation

► View account information

Respite workers give you a break from caregiving

The Massachusetts Respite Directory helps by enabling families to find respite workers when they're needed.

Respite means a time of rest or relief. Respite workers provide family caregivers with temporary relief from the responsibilities of caring for a family member of any age with special care needs.

The need for respite workers is growing, and finding the right person can be difficult and time consuming.

The Massachusetts Respite Directory:

- Provides up-to-date names and contact information of people who can work full- or part-time
- Lets you review their experience
- Enables you to learn if respite workers are available mornings, days, evenings, overnight, or weekends

Here's how it works:

1. Establish an account by [clicking here](#).
2. If you or a family member is eligible for DDS services, [click here for more information about free access](#) to the Directory.
3. If you or a family member is NOT eligible for DDS services, [click here](#).





Welcome Elenore!

Choose state

► Arizona

► Connecticut

► Massachusetts

- Full search of applicants
- MassHealth PCA program
- Respite services
- **Your responsibilities**

When hiring PCAs

When hiring respite workers

- Helpful Massachusetts resources
- Frequently asked questions
- Newsroom

► New Hampshire

► New Jersey

► Rhode Island

► Vermont

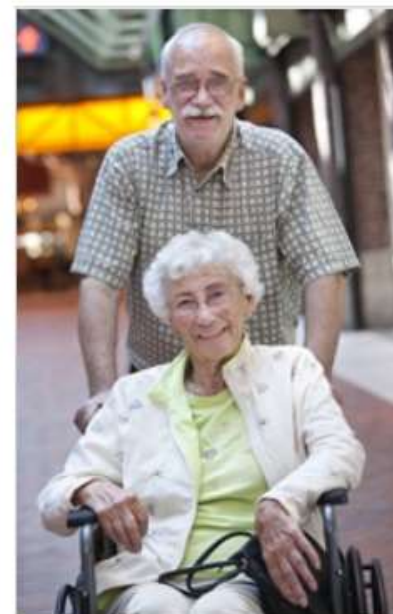
Member Navigation

► View account information

Your responsibilities when hiring respite workers

As an employer, you will need to manage respite workers that you hire. This is your responsibility.

- Check references of job candidates.
- Clearly explain the responsibilities of the job to your respite worker.
- Clearly state the terms of employment, including what the job pays and the hours and days the worker is needed.
- Consider an optional criminal background check. You may request a [Criminal Offender Record Information](#) (CORI) on a person you wish to hire as a PCA. Click on the above link or telephone 617-660-4640. There is **no charge for elders and people with disabilities** to conduct a CORI on a worker you wish to hire. You may [download a form online](#).
- If your respite worker is to be paid by funds from a US government program, you will need to check the [List of Excluded Individuals/Entities](#) maintained by the [Office of the Inspector General](#) (OIG) of the US Department Health and Human Services. To check if an individual is listed by the OIG, you need only to enter their name on the [Exclusion Search](#) page.
- Supervise your respite worker by giving direction and feedback.
- Pay your worker in a timely manner;
- Rewarding Work will conduct surveys periodically of respite families to determine their level of satisfaction. Please respond fully and in a timely fashion when you are surveyed.



Choose state

Go

► Arizona

- Full search of applicants
- How it works
- Services and fees
- Your responsibilities
- Useful tips
- Helpful resources
- Frequently asked questions

► Connecticut

► Massachusetts

► New Jersey

► Rhode Island

► Vermont

Already a member? Login

* Indicates a required field

Username *:

Password *:

Login

[Forgot password?](#)

Are you a family caregiver looking to take a break?

We can help you find the right resource for your family!

The Arizona Respite Registry offers a comprehensive and current list of people working in direct care who are ready to provide respite and personal care in a variety of settings. This registry will enable individuals and families throughout Arizona to easily access individual workers and other resources to provide the support you or your family member may need to remain living in your own home.



You can get names, contact information, and availability of direct care workers and agencies that provide respite services or personal care, review their experience, and learn if they are available to work mornings, days, evenings, overnight, or weekends.

The Arizona Respite Registry is a partnership between the [Arizona Caregiver Coalition](#) and Rewarding Work Resources, Inc., and was developed in part with funding from the Arizona Lifespan Respite, Integration and Sustainability Grant awarded by the U.S. Administration of Community Living.

[Click here](#) to read how the registry can work for you.

[Looking to hire someone?](#)[Want a rewarding job helping](#)

Welcome Elenore!

Choose state

► Arizona

- Full search of applicants
- How it works
- Services and fees
- Contact a Care Provider agency
- Respite resources
- Your responsibilities
- **Useful tips**
- Helpful resources
- Frequently asked questions

► Connecticut

► Massachusetts

► New Hampshire

► New Jersey

► Rhode Island

► Vermont

Member Navigation

Useful tips for employers

Until you spend time with your new Direct Care Worker and come to trust that person, you will be dealing with a stranger. Below are suggestions to help you stay safe and begin a successful relationship with your new employee.

These suggestions are offered as a service to employers. The Arizona Respite Locator and Rewarding Work cannot be held liable for any interactions between people who use this website.



- **Develop a telephone screening system** to determine whether applicant meets the minimum requirements of the job. Be honest about your needs, the requirements of the job, the pay, and the hours.
- **Determine your level of comfort** before meeting the applicant for the first time. Will you hold the interview in your home? If so, will there be anyone else in the house? Would you prefer to meet in a public place, such as a restaurant or library?
- **Listen to your instincts.** If you have a bad feeling about someone you are interviewing, there may be a good reason for your feelings.
- **Be as clear as possible about the job,** your expectations of your employees, and what they may expect of you. Click here for a [sample task list](#).
- Always ask for and thoroughly **check people's character and employment references.** Keep in mind, however, that sometimes former employers will say

Job posting

- Job posting is an optional fee-based service
- Families post a description of its need
- Candidates respond to Rewarding Work
- Rewarding Work reviews and forwards candidate's information.
- Family contacts candidates

Password *:

[Forgot password?](#)

Post your job listing now

Post an opening on our job board and Rewarding Work will forward applicants to you.

[Learn more.](#)

Massachusetts Jobs

[#091514-02 Winthrop, MA](#)

Evenings – 4 hours per week

[#091514-01 West Newton, MA](#)

Evenings

[#090514-03 Boston \(Fenway\), MA](#)

Live in PCA – Free rent plus income

[#090514-02 Malden, MA](#)

Mornings – 10 hours per week – PCA, CNA, HHA

[#090514-01 Plainville, MA](#)

Multiple Shifts Available – 8 to 36 hours per week

[#090414-03 Revere, MA](#)

Early Mornings, Days – 25 hours per week

[#090414-02 Brookline, MA](#)

Days & Evenings – 25 to 35 hours per week

[#090414-01 Medford, MA](#)

Early Mornings & Days – 10 to 15 hours per week

[#082814-01 Hopkinton, MA](#)

Mornings and Nights – 20-plus hours per week

[#082614-01 Braintree, MA](#)

Early Mornings and Evenings – 10-20 hours per week

[#082114-02 Wrentham, MA](#)

Early Mornings, Evenings and Weekends – 9 hours per week

[#082114-01 Natick, MA](#)

Afternoons – 6 to 7.5 hours per week

[#091214-01 Watertown, MA](#)

Days – 15 to 25 hours per week

[#080914-01 Andover, MA](#)

Early Mornings, Evenings and Weekends – 12 to 17 hours per week

[#080414-01 Bedford \(Hanscom\), MA](#)

Varied times - 12 Hours per month

- ▶ [Arizona worker resources](#)
- ▶ [Connecticut worker resources](#)
- ▶ [Massachusetts worker resources](#)
 - [Mass. job listings](#)
 - [What the work is like](#)
 - [Job resources](#)
- ▶ [New Hampshire worker resources](#)
- ▶ [New Jersey worker resources](#)
- ▶ [Rhode Island worker resources](#)
- ▶ [Vermont worker resources](#)
- ▶ [View job postings](#)

Already a member? Login

* Indicates a required field

Username *:

Password *:

Login

[Forgot password?](#)

Post your job listing now

Post an opening on our job board and Rewarding Work will forward applicants

MA Job Posting 091214-02

Winthrop, MA – Evenings – 4 hours per week

Companion needed for a friendly young woman with special needs living independently in Winthrop. Schedule includes two evenings per week, from 6:30 pm to 8:30 pm. Specific evenings & times to work are negotiable. Duties consist of the following:

- take a walk outside, share good conversations, play Wii, and
- evening prep, light kitchen clean-up (washing any dishes in sink, etc.)
- help put on leg compression boots before bed.

Job candidate must be responsible, reliable, patient, and kind, concentrating on helping; respectful and courteous, e.g., calling if you'll be late, no texting/phone calls, no opening cabinet/doors without asking permission, respecting confidentiality, etc.

Must be 18 or older, and must complete a CORI. Must commit to at least six months, and give two weeks' notice upon resignation. Basic English language skills, valid driver's license and non-smoker preferred.

Compensation: \$14 per hour, no mileage

Apply to: replyjobs@rewardingwork.org Include **Job posting 091214-02** in subject line.

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Vision for the Future: Collaboration Across the Lifespan

- National Registry: Local control with the advantages of partnerships across the country
- Need to break down separate silos
- Managing information enhances collaboration
- Collaboration ensures success

Outcomes

- More effective finding/hiring of workers
- Responding to the need of families/caregivers and reducing stress
- Responding to the need of consumers
- Allow loved ones to remain in caregiver's homes or in their own home
- Reduce health care costs for caregiver
- Reduce health care costs for consumer

Consumer testimonial

“I have found several respite workers who have been a huge help in caring for my wife who has had a stroke. Rewarding Work has certainly been my salvation. Please keep up the wonderful job you folks do.”

---Family Member

The end result



Families/caregivers can easily
find quality respite workers